



HÔPITAL
NOTRE-DAME
HOSPITAL (HEARST)

2023-2024 Annual Report

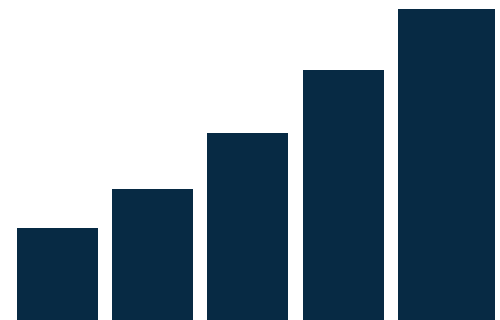


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OUR MISSION

Working together to continuously improve the quality and safety of our services to patients



OUR VISION

Collaborating for exceptional healthcare



OUR VALUES

Caring, listening, inclusion, transparency and teamwork



Report of the Board Chair & CEO



Like most of the hospitals in our region and throughout the province, Notre-Dame Hospital is dealing with difficult conditions. Despite the costs linked to COVID-19, the hiring of agency personnel, the inflationary expenses, food, medicine, material, energy, and wage freezes, all within the growing context of unattached patients, we have managed to maintain all our clinical services except for obstetrics.

In the face of these challenges, we are proud to highlight the following accomplishments for 2023-2024.

The extension of the specialty clinic was completed, allowing us to bring back all hospital services under the same roof. Before long, the new spaces for our pharmacy will soon meet provincial standards and our laboratory will also be renovated.

Our cogeneration plant is functional, and we have already registered savings in energy on top of producing the electrical current stability which is needed to increase the longevity of medical equipment that is sensitive to energy fluctuations. Along with this small step towards becoming greener, we will soon be nearly autonomous regarding our power requirements.

In addition, alongside all other Northern Ontario hospitals, we are preparing for a unique information technology shift in May, with the implementation of the Meditech Expanse.

Last October, Notre-Dame Hospital received a rating of excellent care from Accreditation Canada, with a few conditional reservations that are currently being worked on to justify this certification.

It must be noted that our financial team has assumed the supervision of the finance departments of some of other hospitals in our region. By expanding our partnerships, we are adopting innovative strategies that may lead to more stable financing and possibly allow access to additional funds.

These innovative newly formed partnerships have allowed us to acquire more flexibility and credibility when formulating requests with the ministry. They have also helped in stabilizing financing and given us access to additional sources of funding.

Now that COVID-19 no longer tops of list of priorities, we have developed a new strategic plan for the next three years. After consulting with our partners, our personnel, and our patients, we are implementing its components to bring this plan to term. Feedback received from our community leaders validates that our priorities align with those of the Hearst region.

Our short-term vision is to meet the challenges created by the chronic lack of human resources. Our dedicated doctors and staff need support to not only maintain the current services but as well to reintroduce obstetric care for low-risk childbirths.

Due to the growing number of unattached patients, the hospitalist physician program is needed more than ever. A virtual clinic allowing access to a doctor, has just been launched to reduce wait time for patients who would otherwise need to visit the emergency room.

Furthermore, we have just recently recruited someone to fill the role of Patients' Ombudsman, as well as that of Chief Executive Officer.

We are thankful to all individuals who are dedicated to the mission of the Hearst Notre-Dame Hospital and collaborate in our goal of improving the quality and safety of the services we offer so that we may provide exceptional care for our patients. The commitment of the hospital's entire team is remarkable. Our people remain the greatest asset to face current and future challenges.

Joëlle Zorzetto
Joëlle Zorzetto
BOARD CHAIR

Josée B. Vachon
Josée B. Vachon
CEO



Report of the Chief of Medical Staff

Dear colleagues,

It is with both pride and concern that I present the annual report of the Chief of Medical Staff for Notre-Dame Hospital. Throughout the past year, our hospital and medical staff have faced numerous challenges, yet have demonstrated unwavering dedication to our patients and community.

One of the most pressing issues we've encountered is the persistent shortage of local physicians. Regrettably, we experienced the closure of Dr. Claveau's practice last summer, followed by the recent closure of Dr. Fragiskos'. These departures have significantly impacted our ability to provide comprehensive care. Additionally, the loss of our obstetrical care providers has forced our patients to seek services elsewhere, an unacceptable situation that demands urgent attention.

In response, we are actively pursuing strategies to reinstate obstetrical care within our community. Dr. Talbot-Lemaire's decision to undergo additional training in obstetrics is a positive step forward. However, we recognize the need to recruit a surgeon proficient in C-sections to fully restore our obstetrical services.

Despite these challenges, I am pleased to report that our emergency department has remained operational, thanks in part to the invaluable assistance of locum physicians. Furthermore, our Hospitalist program continues to excel in delivering high-quality inpatient care.

Our commitment to medical education remains steadfast, as evidenced by our hosting of two third-year medical students for an eight-month period this year. Providing opportunities for future physicians to learn and grow within our institution is integral to ensuring the continued excellence of our healthcare services.

On a brighter note, I am delighted to welcome Dr. Shaheen and Dr. Fournier, who have recently joined our medical team. Their expertise and enthusiasm will undoubtedly enrich our practice and enhance our ability to meet the healthcare needs of our community.

In closing, I extend my deepest gratitude to each member of our medical staff for your unwavering dedication and hard work throughout the past year. Your tireless commitment to our patients and our hospital is truly commendable, and I am confident that by working together, we will continue to provide the highest standard of care to those we serve.

Sincerely,



Martin Papineau, MD CCFP(FPA)
Chief of Staff



Message from the Hospital Auxiliary

In 2023-2024 activities at the Auxiliary Gift Shop pursued. We have 26 active members who contributed a total of 2,375 volunteer hours. Funds donated to the hospital over the years are generally used to purchase equipment for patient care. The Auxiliary is proud to have donated \$ 6,000 towards a \$ 100,000 pledge for CT scanning.

The Gift Shop, our main source of funding, continues to offer a variety of products thanks to purchases made by Ginette Cloutier-Larose, Jeanne-Mance Lacroix, Muriel Alary, Louise Lecours Gage and Marielle Carbonneau. Dedicated volunteers keep the Gift Shop open. It must be emphasized that the profits from the Gift Shop are returned to the hospital in the form of donations.

Last November, we held a fundraising event that had not been held for the past three years. We organized a Christmas merchandise sale combined with a bake sale. The event was a great success.

We continue to offer a \$ 350 bursary to a student from Hearst Catholic High School pursuing post-secondary studies in the health sector.

At the end of May, at our annual general meeting, we take the opportunity to honor the volunteers who devote themselves to our association and enable us to offer high-quality service.

Thank you to all our volunteers, men and women, who are so dedicated and generous with their time. Thank you to all the staff for your collaboration, which is so essential to our volunteer work.

To the members of the Notre-Dame Hospital Board of Directors, your interest and support are a source of motivation for us.

A huge thank you to all those who give so selflessly.

Marielle Carbonneau

Marielle Carbonneau
President of the Hospital Auxiliary

Executive Committee of the HNDH Auxiliaries

Marielle Carbonneau, president
Marcelle Bray, vice president
Claudine Locqueville, secretary
Nicole Caouette, treasurer

Ginette Cloutier Larose - boutique and voluntary services
Jocelyne Hébert, as a replacement for Denise Séguin - recruitment of members and library
Marcelle Bray - public relations and photography
Nicole Blier - first-grade students visits, various occasions



It's always a good time to volunteer!



Meet Our Board of Directors

2023-2024



Our Board of Directors consists of volunteers that are professionals in our region. We are grateful for their time and effort in ensuring a strong and safe working environment at Hôpital Notre-Dame Hospital.



Joëlle Zorzetto
BOARD CHAIR



Josée Ringuette
BOARD VICE-CHAIR



Alain Blanchette
BOARD VICE-CHAIR



Josée Dallaire
TREASURER



Nadia B. Alary
MEMBER



Isabelle C. Roy
MEMBER



Ruby Brunet
MEMBER



Julien Plourde
MEMBER



Dr. Marjolaine T-Lemaire
PRESIDENT OF THE MEDICAL
STAFF



Dr. Martin Papineau
CHIEF OF STAFF



Josée B. Vachon
SECRETARY/CEO

Annual Statistics



	2023-2024	2022-2023	2021-2022
Number of patients admitted	543	608	565
Number of patient days - Acute Care	4445	4226	4988
Number of patient days - Chronic & Continuing Care	4487	6356	7431
Births	17	43	45
Surgical procedures - inpatients	49	76	53
Surgical procedures - outpatients	690	681	652
Number of visits - Ambulatory Services:			
Electrocardiograms	1659	1848	1 707
Medical Imaging	7103	6876	6678
Laboratory	15 562	16 237	12 106
Clinical Nutrition	167	175	329
Physiotherapy	3725	3571	3 990
Respiratory Therapy	274	904	774
Emergency	11 437	10 943	11 105
Number of visits - Specialty Clinics	4188	2768	3 559



Summary of Statement of Operations and Assets

HÔPITAL NOTRE-DAME HOSPITAL (HEARST)

SUMMARY STATEMENT OF OPERATIONS

YEAR ENDED MARCH 31, 2024

	Budget (Unaudited)	2024 Actual	2023 Actual
REVENUES			
Ontario Health North East	\$ 15,972,537	\$ 15,663,192	\$ 15,032,208
Ontario Health North East - one-time funding	999,034	4,767,353	2,272,503
Cancer Care Ontario	475,000	773,639	968,621
Amortization of deferred capital contribution - equipment	273,900	296,013	284,711
Recoveries and miscellaneous	1,233,536	2,136,468	1,897,014
Patient related	707,800	830,733	732,605
Differential and co-payment	293,500	148,661	200,575
	<u>19,955,307</u>	<u>24,616,059</u>	<u>21,388,237</u>
EXPENSES			
Salaries and wages	10,737,854	10,180,426	8,789,503
Medical staff remuneration	1,018,187	1,298,146	1,291,826
Purchased services	3,116,055	3,090,663	3,294,570
Employee benefits	2,935,904	3,069,584	2,650,272
Supplies and other expenses	3,800,273	4,131,706	3,720,805
Drugs, medical and surgical supplies	1,297,950	1,629,011	1,859,450
Interest on long-term debt	82,744	137,474	-
Amortization of equipment	634,265	612,745	630,438
CLFN - Aging at Home	-	20,504	20,504
	<u>23,623,232</u>	<u>24,170,259</u>	<u>22,257,368</u>
EXCESS (DEFICIENCY) OF REVENUES OVER EXPENSES FROM OPERATIONS BEFORE AMORTIZATION OF BUILDINGS AND OTHER PROGRAMS	<u>(3,667,925)</u>	<u>445,800</u>	<u>(869,131)</u>
AMORTIZATION OF BUILDINGS			
Funding for garage project from CDSAB	-	26,496	26,496
Amortization of deferred capital contributions	625,000	676,347	632,889
Amortization of buildings	(813,042)	(995,516)	(687,324)
	<u>(188,042)</u>	<u>(292,673)</u>	<u>(27,939)</u>
OTHER PROGRAMS			
Revenues	777,958	894,321	893,188
Expenses	(782,957)	(894,321)	(893,188)
	<u>(4,999)</u>	<u>-</u>	<u>-</u>
EXCESS (DEFICIENCY) OF REVENUES OVER EXPENSES	<u>\$ (3,860,966)</u>	<u>\$ 153,127</u>	<u>\$ (897,070)</u>

Summary of Statement of Operations and Assets



HÔPITAL NOTRE-DAME HOSPITAL (HEARST)

SUMMARY STATEMENT OF CHANGES IN NET ASSETS

YEAR ENDED MARCH 31, 2024

	Invested in Capital Assets	Unrestricted	2024 Total	2023 Total
NET ASSETS, BEGINNING OF YEAR	\$ 2,313,307	\$ 1,086,820	\$ 3,400,127	\$ 4,297,197
EXCESS (DEFICIENCY) OF REVENUES OVER EXPENSES	-	153,127	153,127	(897,070)
NET CHANGES INVESTED IN CAPITAL ASSETS	<u>2,815,291</u>	<u>(2,815,291)</u>	-	-
NET ASSETS (NET DEFICIT), END OF YEAR	<u>\$ 5,128,598</u>	<u>\$ (1,575,344)</u>	<u>\$ 3,553,254</u>	<u>\$ 3,400,127</u>

Summary of Statement of Financial Position

SUMMARY STATEMENT OF FINANCIAL POSITION

MARCH 31, 2024

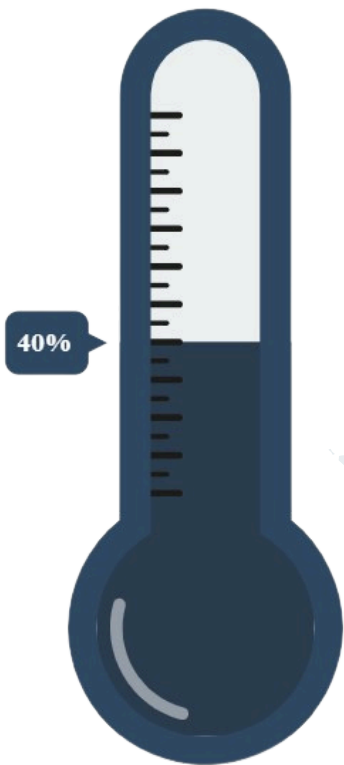
	2024	2023
ASSETS		
CURRENT ASSETS		
Cash and cash equivalents	\$ 1,958,696	\$ 859,438
Short-term portion of investments	714,810	226,539
Accounts receivable	2,443,097	1,870,239
Inventories	348,716	385,720
Prepaid expenses	258,506	267,457
	<u>5,723,825</u>	<u>3,609,393</u>
NOTES RECEIVABLE	106,512	42,336
INVESTMENTS	473,221	949,892
CAPITAL ASSETS	16,254,673	9,847,908
PROJECTS IN PROGRESS	1,830,001	4,627,428
	<u>\$ 24,388,232</u>	<u>\$ 19,076,957</u>
LIABILITIES		
CURRENT LIABILITIES		
Accounts payable and accrued liabilities	\$ 5,361,961	\$ 3,907,513
Deferred revenue	574,022	532,769
Current portion of long-term debt	279,509	46,300
	<u>6,215,492</u>	<u>4,486,582</u>
DEFERRED CONTRIBUTIONS AND CAPITAL GRANTS	1,362,839	1,314,903
DEFERRED CAPITAL CONTRIBUTIONS	7,120,973	7,045,772
ASSET RETIREMENT OBLIGATIONS	406,169	343,558
LONG-TERM DEBT	3,319,424	98,971
POST-EMPLOYMENT BENEFITS PAYABLE	2,410,081	2,387,044
	<u>20,834,978</u>	<u>15,676,830</u>
NET ASSETS		
INVESTED IN CAPITAL ASSETS	5,128,598	2,313,307
UNRESTRICTED	(1,575,344)	1,086,820
	<u>3,553,254</u>	<u>3,400,127</u>
	<u>\$ 24,388,232</u>	<u>\$ 19,076,957</u>

Hospital Foundation



Notre-Dame Hospital is a healthcare facility located in a small rural community in Northern Ontario. With the help of its supportive and generous community, Notre-Dame Hospital has always managed to stand out in its services offered to the population.

With the Notre-Dame Hospital expansion and modernization project, the overall surface area of the establishment is expected to increase by 500 square meters by 2025.



OUR GOAL IS

\$ 5,700,000

As of today, we have raised **\$ 2,278,736!**

Thanks to the generous families and organization who gave donations towards the purchase of a physiotherapy treatment room.

Caisse Alliance Funds - \$ 30,000

Family of Suzanne & Yvon Jean - \$ 25,000

Family of Nancy & Gino Hince - \$ 20,000

Families of Réjean & Éric Boulanger - \$ 10,000





Homecoming Week Program


Hearst Centennial

The Foundation organized the cash bar during festivities at Espace Hearst, in collaboration with Kids Sports, the Hearst Veterinarian Services Committee and Claude Larose Recreation Centre.

Total profit : \$ 17,000

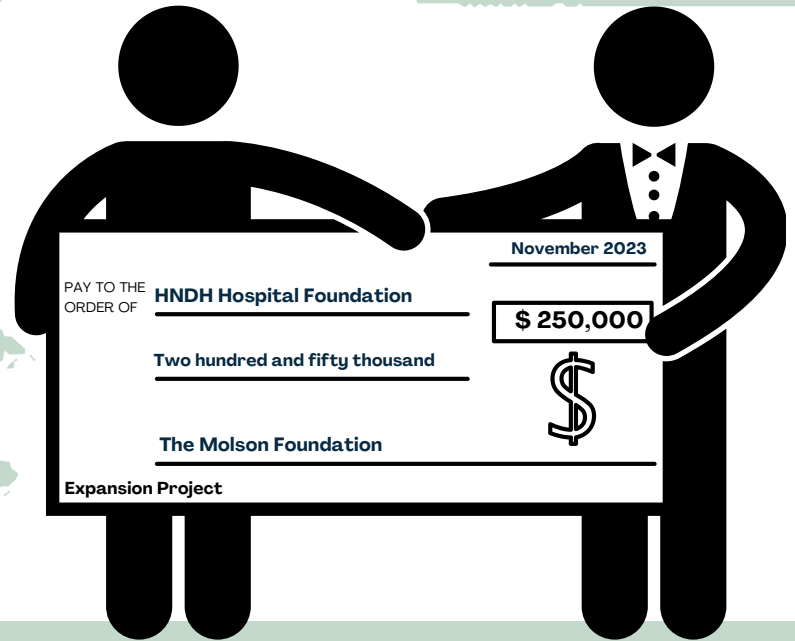


The Hearst Knights of Columbus gave a total of **\$ 12,000** towards our expansion project.





CANADA DAY Poutines raised nearly \$ 3,000 in a few hours thanks to the generosity of

Fresh Off The Block.



CONGRATULATIONS to the winners of our ticket draw!

 **Grand Prize Winner:**

Nicole Brunelle

 **Additional Prize Winners:**

Réjean Gratton - \$ 2,000

Mona Matko - \$ 1,000

Crystal Tucker - \$ 500



We are thrilled to have had so many amazing participants in our car giveaway contest!

Happy 90th Birthday!

"Happy 90th Birthday Mrs. Ermel" campaign was launched in April 2024. For her 90th birthday, Mrs. Ermel asked for donations towards the purchase of a vital sign monitor valued at approximately \$5,000. Thanks to her generosity and that of family and friends across Ontario, Mrs. Ermel raised close to \$15,000, enabling the hospital to purchase 3 vital sign monitors!

Thank You!



Thank You

Mr. Rosaire Gagné for the purchase of a new Matrix Rower valued at \$ 2740,25.



"Our heartfelt thanks go out to all our donors and supporters for every generous gesture. Your support is invaluable and greatly appreciated."

No act of kindness, no matter how small, is ever wasted.

by Aesop



Radiothon

Community Cares



Scotia Bank



Volunteers



Hince Transport



Caisse Alliance

Radiothon to benefit the Epiphany Healthcare system. Our community members and surrounding areas have shown a great generosity in helping us surpass our goal of \$45,000 to raise \$47,800!

No matter how you choose to give, know that your donation makes a difference not only at the hospital, but to the entire community. There are many ways to contribute to the Notre-Dame Hospital Foundation.

Thank You
FOR YOUR SUPPORT!


Constance Lake First Nations Territory Recognition

Watchay, bonjour, hello,

We acknowledge that Notre-Dame Hospital (Hearst) operates on the traditional and ancestral territory of the Cree, Ojibway, and Oji-Cree people, signatories of Treaty no. 9. We thank Constance Lake First Nation who continue to live on these lands and care for them, along with the waters and all that is above and below.”

Notre-Dame Hospital Hearst is fully committed to engage in truth and reconciliation with indigenous communities of the region to being forth healing and fulfilment.

FOR INQUIRIES, CONTACT US.

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 *Connect with us*

Join the Social CONVERSATION

Stay connected with Hôpital Notre-Dame Hospital by liking and following our social platform. We look forward to keeping you up-to-date with all hospital activities.